



07/21/2015

New Safety Recall Advanced Communication – R36072115

FCA US LLC announced a safety recall on 2012 through 2014 model year RAM trucks (listed below) that are equipped with an Electronic Vehicle Information Center (EVIC):

(DS) RAM Truck (1500 series)

(DJ) RAM Truck (2500 series)

(D2) RAM Truck (3500 series)

(DD) RAM Truck (3500 series cab chassis)

(DP) RAM Truck (4500 and 5500 series cab chassis).

The above vehicles have a steering wheel wire harness that may become chaffed by the driver airbag module retainer spring ends. A chaffed steering wheel wire harness could cause an electrical short and/or an inadvertent driver airbag deployment. Inadvertent driver airbag deployment, during certain driving conditions, may increase the risk of a crash and/or vehicle occupant injury.

FCA will conduct a voluntary safety recall on all involved vehicles to inspect, and if needed repair, the steering wheel wire harness. The steering wheel wire harness will be rerouted and secured to prevent wire chaffing and protective caps will be installed onto the airbag retainer spring ends.

Dealers will be notified of the launch of this safety recall by way of established methods used in the past.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries on involved vehicles.

Customer Services Field Operations
FCA US LLC